

GENERAL TERMS AND CONDITIONS OF THE ADULT EDUCATION CONTRACT RELATED TO TRAININGS SUBJECT TO NOTIFICATION

These General Terms and Conditions (hereinafter: GTC) apply to the adult education activities (hereinafter: "Trainings") organized by:

Company name: Sámpling Solution Consulting Kft.

Registered office: 1026 Budapest, Volkmann utca 5. basement 2.

Company registration number: 01-09-907768

Tax number: 14524134-2-41

Registration number: B/2020/000147

Adult education license number: E/2021/000178

Phone: +36 20 213 0336

E-mail: info@samlingsolution.hu

Represented by: Iván Münnich, Pál Andriska

(hereinafter: the "Provider").

The present GTC set forth the general contractual conditions for contracts concluded regarding participation in the Trainings, including the rights and obligations of natural persons participating in the Trainings (hereinafter: Participant) (the Provider and the Participant together hereinafter: the Parties).

The Parties acknowledge that, pursuant to Act LXXVII of 2013 on Adult Education, the adult education provider and the person participating in the training conclude an adult education contract with the content defined by Government Decree 11/2020 (II. 07).

By attending the Training, the Participant declares that they have understood these GTC, accept their contents, and acknowledge them as binding.

Personal Data

The Provider manages the Participant's data as defined in Section 21 (1) of the Adult Education Act in its electronic registration system. The Provider informs the Participant that participation in the Training is only permitted if the Participant has fully provided the data requested in advance by the Provider.

Training Information

Detailed information about the Trainings is provided to the Participant in the document titled "Information on Adult Education Activity" attached to the data collection e-mail.

In the event of any changes to the data or details of the training program, the Service Provider shall issue and send a new, revised information notice to the Participant. From the date of delivery of such notice, the contents thereof shall be deemed valid and applicable. If the Participant does not raise any written objection to the amendments within **three (3)** days from the receipt of the notice, the Service Provider shall be entitled to consider the Participant's conduct as an implied acceptance of the changes

Rights and Obligations of the Provider

- ensures the personal and material conditions necessary for the successful completion of the Training,
- may keep training documentation (e.g., progress log, attendance sheet, etc.),
- continuously supervises the Participant's activity related to the Training in accordance with this contract; if the obligations are met, the Participant may request a certificate of completion issued from the Adult Education Data Provision System. Such request must be sent by e-mail to tanusitvany@samlingsolution.hu, specifying whether the FAR certificate is to be received electronically, by post, or in person, and whether it is requested in Hungarian, Hungarian-English, or Hungarian-German. The request must be submitted no later than 60 days after the end of the Training,
- keeps records of Participants and stores Training documentation for the period required by applicable adult education regulations,
- fulfills all data provision and information obligations related to the Training.

Rights and Obligations of the Participant

- acknowledges and accepts that if they join after the start date of the Training, the classes already held will count as absences, deducted from the maximum permissible absences,
- attends classes and does not exceed the allowed number of absences,
- acknowledges that repeated serious disciplinary misconduct may result in exclusion from the Training,
- is not liable for any additional costs beyond those stipulated in this contract,
- in relevant cases, authenticates their presence on each day of classroom sessions by signing the attendance sheet,
- acknowledges that missing classes or dropping out does not exempt them from paying the proportional training fee, nor does it entitle them to reimbursement of fees already paid (if they are subject to a payment obligation),
- acknowledges that failure to pay the training fee (if applicable), or missing/failing exams, prevents issuance of the certificate.

Consequences of Breach of Contract

Failure to comply with the adult education contract is considered a breach of contract.

In case of breach, either Party may issue a one-time (written) warning. If the warned Party fails to comply after the warning, the other Party may immediately terminate the contract.

If the Participant has a justified complaint, they may reclaim a proportional part of the training fee (if they are subject to a payment obligation). If the Provider has a justified complaint, the Participant may be required to reimburse the proportional part of the training fee (if they are subject to a payment obligation).

Suspension and Termination of the Contract

The adult education relationship may be suspended by agreement of the Parties. During suspension, neither Party has rights or obligations arising from the contract.

The Participant may terminate the adult education contract. Any restriction or exclusion of the right of termination is invalid.

Either Party may terminate the contract with immediate effect if:

- the Participant becomes medically unfit to attend the Training,
- the Participant fails to settle payment arrears despite the Provider's notice, or
- the Participant is absent from more contact hours than permitted by the Training program without justification.

Customer Service and Complaints

Customer Service contact details:

1026 Budapest, Volkmann utca 5. basement 2. door

Opening hours: Mon–Wed 10:00–15:00

Phone: +36 20 213 0336

E-mail: info@samlingsolution.hu

Complaints:

If the Provider carries out adult education activities, Participants may submit complaints or request remedies at the Provider's Customer Service in person, by phone, by e-mail, or by post at the above contact details.